

## To Our Community Friends and Families

Our residents at The Greens at Greenwich continue to thrive through the pandemic. The Greens family, including staff and residents, have been staying safe together. We continue to be COVID free and continue to learn as we maneuver through this challenging experience.

At The Greens at Greenwich, our infection control protocols were implemented swiftly and in conjunction with federal and local health officials. Many of these measures were initiated before advisement and are more stringent than public health regulation. Only essential caregivers are allowed to enter our facilities and these individuals are thoroughly screened. Our staff only works for The Greens at Greenwich and does not work at any other venues.

Quarantining is a different type of experience in a memory care assisted living environment due to the nature of the disease. The Greens at Greenwich has adapted care and isolation methods to meet these unique needs. Since the residents are unable to practice social distancing among themselves, the staff has become vigilant about creating social distancing during programming activities and wearing masks. When not at The Greens they take social distancing, mask wearing and all the precautions in potentially risky situations. In service education and Zoom meetings with the doctors are weekly and on-going.

Families are now able to have socially distanced visits outdoors with supervision. Residents also enjoy FaceTime and Zoom calls with families to keep in touch. We have a weekly Zoom meeting with families of residents to provide specific updates, information.

We offer virtual tours and phone calls for prospective families as we view each admission individually. We are starting to admit new residents based on thorough interviews and guidelines set by the state and local government.

We would be happy to discuss your specific situation. With 20 years as a community partner, The Greens at Greenwich is committed to provide the highest quality memory care assisted living anywhere.

Sincerely,

Maria Scaros, Executive Director 203.531.5500